

8th November 2009
Phil & Sally McLean
41 Pelsart Street,
Red Hill ACT. 2603

To Whom it may concern

Marko and Joe,
Monarch Constructions.
Fyshwick ACT 2609

We write to you in recognition of the outstanding job done by your company in the construction of our new home at 41 Pelsart Street Red Hill.

From the first meeting both Sally and myself felt completely at ease in selecting your company to build our dream home.

Your appreciation of our needs in the planning process showed you have the professionalism and understanding needed to create our dream.

We were particularly impressed with the interpretation of what we wanted being displayed in visual form for us to approve.

When construction started, the process you followed in including us in each faze, and willingly making alterations as we saw a need is very unusual and pleasing. We have built houses in the past and even small changes were always met with reticence from the building contractor.

We are extremely happy with the quality and the end result, the after finish service has been exemplary.

We have recommended your company to a number of our friends with total confidence.

We remain yours sincerely,

Phil & Sally Mclean

A handwritten signature in black ink, appearing to be 'Phil & Sally Mclean', with a long horizontal flourish extending to the right.