

TO WHOM IT MAY CONCERN

For many years, my wife and I planned to build the home of our dreams and worked towards this goal. The first step was to identify a block of land which fitted in with our lifestyle and would accommodate the type of home we wanted to build. The ideal property was waiting for us in Carwoola (near Queanbeyan). We then found an architect and started the difficult process of putting our dreams onto paper. This done, the next step was to find a builder. We wanted someone who would understand that this was not just another house and would be sympathetic to our needs. It was also important to find someone with an established reputation for building quality homes.

After approaching several builders, we settled on Monarch Building Solutions. From the outset, they impressed us with their professional approach and courteous manner. Their depth of knowledge of the construction process was clearly evident which served to instill confidence and reassure us. Upon seeing our plans, they were able to make suggestions regarding the use of finishes, materials, etc. Without this valuable advice, our home would not be as beautiful as it is.

This style of work ethic continued through to all Monarch employees who we found to be highly skilled and exceptionally adept at their trade. They were all a pleasure to deal with and nothing was too much trouble. All our requests for changes were met with equanimity which was like a breath of fresh air.

Monarch continually kept us informed of progress and any issues which arose. The latter were quickly dealt with and, as a consequence, the building proceeded smoothly and without discord. The construction of our home was finished on time and within the budget my wife and I had allowed.

After we moved into our new home, the "after-sales" service we received from Monarch was in keeping with their earlier manner. All our requests for rectification were promptly taken care of.

We cannot speak highly enough of Monarch Building Solutions and the way they conducted themselves during the construction of our home. The whole team has been an absolute pleasure to deal with and the quality of materials and workmanship is second to none. This served to turn the process into a wonderful and exciting experience for us and one we shall always look back on with happiness and satisfaction.

As a result, we have no hesitation whatsoever in recommending Monarch Building Solutions to anyone looking to build their dream home and I would be more than happy to speak to a prospective client in person.

Kind regards



Dino and Anita Taglieri
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